



Living Faith Church

Website Privacy Policy

How Living Faith Church collects, uses, shares, and protects information through its website and related online services.

Effective date: August 18, 2026

Church address: 9203 Ohio Avenue, Marmet, West Virginia

Please read this document carefully. By using the website, you acknowledge the terms and practices described here.

1. Scope and Overview

This Privacy Policy explains how Living Faith Church (the **Church, we, us, or our**) handles information collected through its website, online forms, donation links, event registrations, embedded media, and related online services (collectively, the **Site**). It does not govern information collected entirely offline unless that information is later entered into a Site-connected system.

By using the Site, you acknowledge the practices described in this Policy. If you use a third-party service linked or embedded on the Site, that provider's privacy policy also applies.

2. Information We May Collect

Information you provide

Depending on the features you use, we may collect:

- contact details such as name, email address, telephone number, and mailing address;
- information submitted through contact forms, prayer requests, testimonies, volunteer forms, ministry inquiries, counseling or pastoral-care inquiries, and other messages;
- event registration details, household or attendee information, accessibility needs, emergency contacts, and other information reasonably necessary to administer an event;
- newsletter, communication, or notification preferences;
- donation-related details, such as donor name, contact information, gift amount, designation, and transaction record; and
- photographs, videos, audio, comments, or other content that you choose to submit.

Payment card and bank information is typically entered directly into systems operated by third-party payment processors. The Church generally does not receive complete card or bank-account numbers, although it may receive transaction confirmations and limited payment details.

Information collected automatically

When you use the Site, the Site or its service providers may automatically collect device and usage information, such as IP address, browser type, operating system, device identifiers, referring pages, pages viewed, dates and times, approximate location inferred from IP address, interactions with content, and diagnostic or security data. Cookies, pixels, local storage, server logs, and similar technologies may be used for these purposes.

Information from other sources

We may receive information from donation processors, registration providers, email services, website hosts, social platforms, streaming services, or another person registering you or providing your information with appropriate authority.

3. How We Use Information

We may use information to:

- operate, maintain, secure, troubleshoot, and improve the Site;
- respond to messages, prayer requests, pastoral-care inquiries, and requests for information;
- process and acknowledge donations, maintain financial records, and administer donor designations;
- register participants, manage events and ministries, communicate changes, and support safety and accessibility;

- send newsletters, announcements, ministry updates, and other communications you request or that are reasonably related to your relationship with the Church;
- create aggregate statistics, understand Site usage, and evaluate ministry communications;
- protect individuals, prevent fraud or abuse, enforce policies, and comply with law; and
- carry out another purpose disclosed when information is collected or with your consent.

4. Sensitive Information and Prayer Requests

Prayer requests, pastoral-care inquiries, and ministry forms may contain sensitive information about health, family, finances, faith, or personal circumstances. Please provide only information reasonably necessary for the Church to respond. Online forms and ordinary email are not guaranteed to be confidential or appropriate for emergencies.

The Church may share a prayer request internally with pastors, staff, volunteers, or prayer teams according to the selection you make or the context of the request. We will not intentionally publish personally identifying details from a private prayer request without permission. However, confidentiality may be limited when disclosure is required by law or reasonably necessary to address suspected abuse or neglect, a credible threat, an emergency, fraud, or Site security.

5. Donations and Payment Processing

Online donations may be processed by an independent payment provider. That provider collects and processes payment information under its own privacy policy and security practices. The Church may receive donor identity, contact details, gift information, transaction identifiers, payment status, and limited account information for acknowledgments, accounting, fraud prevention, and legal compliance. We recommend reviewing the payment provider's policy before submitting a donation.

6. Cookies, Analytics, Embedded Media, and Communications

The Site may use essential cookies necessary for functionality and security. It may also use analytics or performance tools to understand traffic and improve content. Browser settings may allow you to block or delete cookies, but doing so may affect Site functionality.

Pages may embed content from video, audio, map, social-media, livestream, calendar, or giving platforms. When you load or interact with embedded content, the provider may collect information, set cookies, or associate activity with your account according to its own policy.

If you subscribe to email or text communications, we may use a service provider to deliver and measure those communications. You may unsubscribe from promotional emails using the link provided or by contacting us. Transactional, safety, registration, or ministry-response messages may still be sent when necessary.

7. When We May Share Information

We may disclose information in the following circumstances:

- **Church personnel and ministry teams:** to pastors, staff, volunteers, leaders, or prayer teams who need the information for an authorized ministry purpose;
- **Service providers:** to companies that provide hosting, website support, forms, email delivery, payment processing, analytics, registration, streaming, security, storage, or similar services;
- **At your direction:** when you ask us to share information or consent to a public testimony, prayer request, photo, video, or other disclosure;

- **Safety and legal reasons:** when we reasonably believe disclosure is required by law, court order, legal process, mandatory-reporting obligations, or is necessary to protect rights, safety, property, individuals, or the public;
- **Organizational changes:** in connection with a merger, restructuring, transfer of ministry operations, or similar event, subject to appropriate safeguards; or
- **Aggregate information:** in a form that does not reasonably identify an individual.

The Church does not sell personal information for money. We do not knowingly use personal information for cross-context behavioral advertising. Some embedded or analytics providers may independently process information under their own policies.

8. Children and Minors

The Site is intended for a general audience and is not designed to collect personal information directly from children under 13 without appropriate parental or guardian involvement. Children under 13 should not submit forms, create registrations, make donations, or send personal information through the Site without a parent or legal guardian.

Parents or guardians who believe a child under 13 has submitted personal information should contact the Church so we can review and, where appropriate, delete it. Children and youth ministry registrations may be completed by a parent or guardian and may be governed by additional consent, safety, medical, and media-release forms.

9. Photographs, Video, and Livestreams

Worship services and Church events may be photographed, livestreamed, or recorded. Recordings may capture attendees incidentally and may be published through the Site or third-party platforms. For organized interviews, featured testimonies, or identifiable promotional use, the Church may seek additional permission as appropriate. Parents and guardians may contact the Church with questions regarding identifiable images of minors. We will consider reasonable removal requests, but cannot guarantee removal from third-party platforms, reposts, downloads, archives, or copies outside our control.

10. Data Retention

We retain personal information only as long as reasonably necessary for the purpose for which it was collected, Church operations and ministry relationships, legal compliance, accounting, dispute resolution, safety, and recordkeeping. Retention periods vary. Donation and financial records may be kept longer than ordinary website inquiries. Information may remain in backups for a limited period after deletion from active systems.

11. Data Security

We use reasonable administrative, technical, and physical safeguards appropriate to the nature of the information we maintain. However, no website, email, storage system, or internet transmission is completely secure, and we cannot guarantee absolute security. You are responsible for using caution when sending sensitive information online.

If a security incident involving personal information occurs, the Church will evaluate and provide notices as required by applicable law.

12. Your Choices and Requests

Subject to applicable law and legitimate Church recordkeeping needs, you may ask to review, correct, update, or delete personal information you previously provided. You may also ask questions about how information was used or withdraw consent for future optional communications. We may need to verify your identity and authority before fulfilling a request. We may retain information when required or permitted for legal, accounting, safety, fraud-prevention, or archival purposes.

You may unsubscribe from promotional email through the message's unsubscribe link. You can manage cookies through browser controls. Privacy signals such as Global Privacy Control or Do Not Track may not be recognized by all Site components or third-party embeds.

13. Third-Party Websites and Services

The Site may link to or embed third-party websites and services. Their collection and use of information is governed by their own policies, not this Policy. The Church is not responsible for third-party privacy, security, availability, or content. Review third-party policies before providing information.

14. Visitors Outside the United States

The Church is located in West Virginia, United States, and the Site is primarily directed to users in the United States. If you access the Site from another country, information may be transferred to and processed in the United States, where privacy laws may differ from those in your location.

15. Changes to This Policy

We may update this Policy to reflect changes in the Site, Church practices, providers, or law. The revised Policy will be posted with an updated effective date. Material changes may also be communicated through the Site or another reasonable method.

16. Contact Us

Questions, privacy requests, or concerns may be mailed to:

Living Faith Church

9203 Ohio Avenue, Marmet, West Virginia

You may also use the contact method published on the Site. Please do not send confidential medical, financial, payment-card, or emergency information through ordinary email or a general contact form.